

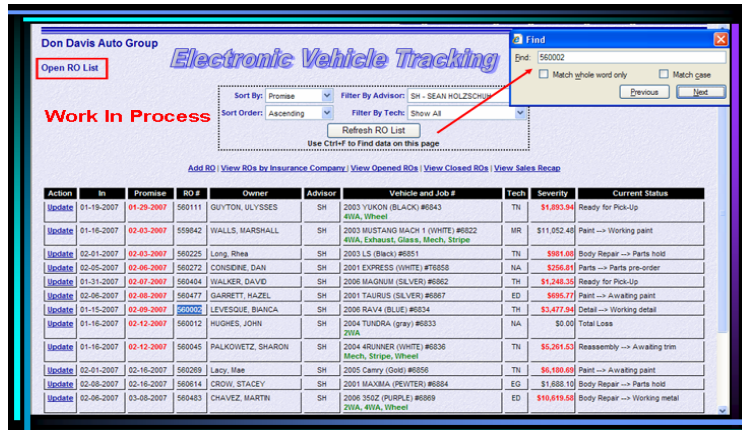
Vehicle Tracking | Customer Repair Status | RO Management | CSI Online

Repair Tracker Interactive (RTI) uses the speed and flexibility of a web-based architecture to deliver vehicle repair management information in **real-time**. Get a complete, up-to-date view of your entire operation with a click of your mouse. This technologically advanced management tool provides powerful **direct data access** to your collision center enterprise, customers, insurers, insurance partners and all the members of your extended business community.

Exclusive 60 second RO | No EMS Extract | DRP Partner Interface (optional)

Features

- Instant Sales Tracking
- Management Data Analysis
- Electronic Event Messaging
- Rental Management System
- Key Performance Indicators
- Color-coded Note Tracking
- Web Data Finder
- Exclusive "Shop Talk" Option



- View sublet status at a glance
- RO details by insurance partners
- Service Advisor performance reports
- Customized sort table

RO Management delivers vital information about your repair processes, reporting on key business metrics like cycle-time, alternative parts usage, promise date compliance, CSI and productivity-enabling you to analyze your performance on the same business metrics as your insurance partners do.



Digital Note Tracking that offers a color-coded display that documents all vehicle movement while time & date stamping all Service Advisor notes, system generated notes, customer and insurance partner communications.

Electronic Event Messaging sends your customers, DRP partners and extended business community progress reports & repair status - **Automatically**.



Powerfull Management



Customer Repair Status is electronically delivered to your customers at critical stages of the repair process, whenever the promise date changes and when the vehicle is ready for pick-up.

Online Repair Tracking Page gives your customers instant access to the most current repair status and details of their repair.

Exclusive "Shop Talk" Option gives your customers the opportunity to electronically communicate with the assigned Service Advisor through the online repair tracking page. All communication is digitally documented on the shop side RO while sending the Advisor the same message via an email eliminating double entry.

Auto Claims Wizard provides 24/7 online auto claims assistance for all your customers right from their own personal repair tracking page.

Repair Tracker Interactive - CSI Online. Get connected to your customers and insurers in **real-time**. The most powerful information about your business is right at your fingertips.

"I really like the repair tracker system. It kept me informed of everything going on with my vehicle and saved me phone calls to get updates. Every dealership should have this for their body shop. I loved it."

"Yes, the tracker system was pretty good stuff. Particularly appreciated the regular early on contact." -**Huffines Chevrolet Customer**

"The Repair Tracker has reduced incoming customer phone calls **70%**. This system really works." -**Goodson Acura**



100%