

# Auto Claim Solutions, LLC

Repair Tracker Interactive™ | eVRM

Auto Claim Solutions, LLC offers its new electronic Vehicle Repair Manager (eVRM). The internet based vehicle repair information application provides direct data access on a real-time basis between collision repair facilities, insurance - fleet administrators and their shared customers. While the eVRM platform is conducive to the savings of time and resources as well as operational and vehicle accident management costs, its focus is on complimenting and extending an existing service program within a real-time value chain.

Because Repair Tracker Interactive™ is facilitated as an Application Service Provider (ASP), there is no software installation and all data is stored in a highly secure co-location facility.



## Customized Console

- Dispatch assignments to shop
- Send / receive estimates & photos
- Real-time risk / exposure management reports
- CSI performance report by repair shop

## Direct Access

- Online / real-time vehicle status & tracking
- Key Performance Indicators (KPI)
- Rental / loss of use recovery tracking
- Color coded note tracking system
- Customer display view platform

**Online Real-time Vehicle Tracking:** Physical Damage Coordinators and Specialists can spend as much as 1200 hours monthly on the phone obtaining repair status updates and information that the eVRM can do in seconds.

**Key Performance Indicators:** eVRM is rules-based and built to offer business intelligence allowing the user to make smarter decisions while focusing on key business metrics including cycle time, alternative part usage, severity, rental and loss of use recovery, total losses and promise dates.

**Color Coded Note Tracking System:** Claim Adjusters, Service Writers, customers and automatic system generated notes (vehicle tracking) are all color coded, time and date stamped. My Repair Notes™ provide all communication to be tracked and documented. Information in this system lends itself to rental and loss of use recovery as well as successful subrogation collection.

**Risk / Exposure Management Reports:** With the click of a mouse you have access to track and analyze real-time severity risks, KPI trends, network repair shop performance, and immediately identify and respond to exceptions of the predefined guidelines.

**Customer Display View Platform:** Keep your customers informed with real-time information on vehicle status and progress directly from your network repair shop. No more, "When will my car be ready?"

**Custom Tailored Console:** Auto Claim Solutions, LLC will work with your current internet technology. Integration of your processes can easily be adapted to a customized console that meets your needs.